

Terms of Service

Welcome

These Terms govern your use of CT Prison Shuttle's website and shuttle-booking services.

1. Acceptance

By booking, you agree to these Terms, our Privacy Policy, and any posted rules.

2. Service Description

We provide scheduled shuttle transportation to CT correctional facilities.

3. Booking & Payment

- All payments processed by Stripe.
- You must pay in full to confirm.
- Prices subject to change; current prices are on our site.

4. Cancellations & Refunds

- ≥ 48 hrs: full credit.
- 24–48 hrs: 50 % credit.
- < 24 hrs: no refund.
- Emergencies: case-by-case.

5. Passenger Conduct

- Valid photo ID required.
- No alcohol, illegal substances, or weapons.
- Follow driver's instructions.

6. Liability Limitation

- We're not liable for delays due to weather, traffic, or facility security.
- Our total liability \leq amount you paid.

7. Intellectual Property

- All site content © 2025 CT Prison Shuttle, LLC.

8. Governing Law

- Connecticut law governs. Disputes in Hartford County courts.

9. Changes

- We may revise these Terms; last updated May 2025.